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# Golden Research Thoughts

**GRT**

## ANALYSIS OF THE SERVICES OFFERED BY THE COLLEGE LIBRARIES AFFILIATED TO NMU



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### ABSTRACT

The present study has various aspects. One of them is the assessment of the present status of the North Maharashtra University college libraries, and to find out the need for change, to suggest practical solutions to the prevailing problems of the college libraries with the help of questionnaire method. The researcher used the descriptive research method to collect the data.

**KEYWORDS** :college libraries, academic colleges.

### INTRODUCTION:

Library is a central organ of an academic institution on which the entire image and efficiency of the institute hinges. Primary objective of academic libraries is to support the teaching & learning programs of the universities and colleges. No educational institute can survive without a library.

As library is a service institution, it was thought necessary to inquire in a systematic manner into all these aspects of library services given in college libraries in North Maharashtra University college libraries, in order to improve upon the library services given at present. The study aims at finding out facts and answers -To find out the available services provided by the college libraries in the N.M. University jurisdiction.

### METHODOLOGY OF THE STUDY

The researcher has used the descriptive method of research to collect the data. The collection of data is made by using questionnaire method for survey of all the affiliated colleges of North Maharashtra University. A study has been carried out in the 178 college libraries in North Maharashtra University jurisdiction-namely Jalgaon, Dhule and Nandurbar districts using questionnaire as one

of the tools for collection of data. Personal interview of the librarian has also been conducted to verify the information. Another is that data will be collected from the users of the college libraries to assess the library services. For user survey researcher sent 150 questionnaires to faculty and students at Jalgaon, Dhule and Nandurbar.

The researcher also contacted the Registrar of the North Maharashtra University. The list of academic colleges recognized by the university was obtained. This list included 178 colleges. The district wise distribution of academic colleges sample is shown in table

### District wise Distribution of Academic Colleges

Sr. No.	Faculties	Jalgaon	Dhule	Nandurbar	Total Number of Colleges
1	Arts, Science, Commerce	44	25	17	86
2	Education & Physical Education	08	08	04	20
3	Law, Engineering & Pharmacy	12	13	04	29
4	Institutes (Management)	18	14	02	34
5	Lalit kala & Social Work	06	02	01	09
	Total	88	62	28	178

### Questionnaire Design

The design of the questionnaires was based on the study of literature and in consultation with the faculty, librarians and library staff of various college libraries. Feedback of the respondents received during the testing of the questionnaire was also considered. Questionnaires have been designed, and based on the objectives of the study and then final a questionnaire has been designed. The final questionnaire was personally delivered in Jalgaon district and remaining questionnaire was sent by post along with a self-addressed and self stamped envelope in Dhule and Nandurbar district.

The analysis of data processed with help of personal computer and with the help of Microsoft word and Microsoft excel.

## ANALYSIS AND INTERPRETATION

### Library services

The Prime objective of college library is to provide services to academic community. Usually college libraries provide various services to their users. However an effort was made to now how many libraries are providing a specific service. The data collected is given in following table.

### Services offered by the college libraries

Sr. No.	Services offered	Non accredited Colleges			Accredited Colleges			Total number of colleges		
		Yes	No	G	Yes	No	G	Yes	No	G
1	Book lending service	42 (89)	1 (2)	4 (9)	1 (97)	1 (2)	1 (2)	103 (94)	2 (2)	5 (5)
2	Periodical lending service	35 (74)	7 (15)	5 (11)	44 (70)	5 (8)	14 (22)	79 (72)	12 (11)	19 (17)
3	News paper clipping services	24 (51)	17 (36)	6 (13)	40 (63)	13 (21)	10 (16)	64 (58)	30 (27)	16 (15)
4	Non-book materials services	16 (34)	23 (49)	8 (17)	32 (51)	18 (29)	13 (21)	48 (44)	41 (37)	21 (19)
5	Display & exhibitions	26 (55)	11 (23)	10 (21)	41 (65)	7 (11)	15 (24)	67 (61)	18 (16)	25 (23)
6	Reader's assistance Services	19 (40)	16 (34)	12 (26)	30 (48)	17 (27)	16 (25)	49 (45)	33 (30)	28 (25)
7	User education & extension services	13 (28)	22 (47)	12 (26)	24 (38)	22 (35)	17 (27)	37 (34)	44 (40)	29 (26)
8	SDI Service	12 (26)	23 (49)	12 (26)	15 (24)	17 (27)	31 (49)	27 (25)	40 (36)	43 (39)
9	Network services	8 (17)	26 (55)	13 (28)	4 (6)	33 (52)	26 (41)	12 (11)	59 (54)	39 (35)
10	CD ROM Data base search service	10 (21)	23 (49)	14 (30)	8 (13)	34 (54)	21 (33)	18 (16)	57 (52)	35 (32)
11	Internet and e-mail service	14 (30)	20 (43)	13 (28)	23 (37)	24 (38)	16 (25)	37 (34)	44 (40)	29 (26)
12	Micro film, Microfiche reader service	1 (2)	33 (70)	13 (28)	3 (5)	35 (56)	25 (40)	4 (4)	68 (62)	38 (35)
13	Any other services (Please specify	1 (2)	30 (64)	16 (34)	1 (2)	35 (56)	27 (43)	1 (1)	65 (59)	44 (40)

NA= Non Accredited, Acc= Accredited, figures in parenthesis are percentage

#### Book lending service

It is observed from the above table that book lending is the main service rendered by college

libraries. Majority of college libraries i.e. 94 % render book-lending service. Category-wise analysis shows that 89% non-accredited and 97% accredited college libraries offer this service. The aim is to facilitate physical access to the library sources and to help encourage optimum use of the reading materials purpose of study, teaching and research in the college.

### **Periodical lending service**

It can be observed from the table 5.45 that of the surveyed total libraries 72% college libraries were providing this service category-wise analysis shows that 74 % non accredited and 70% accredited college libraries were providing this service.

### **Newspaper clipping service**

It is seen from the collected data that of the surveyed total libraries 58% college libraries were providing this service category-wise analysis shows that 51% non accredited and 63% accredited college libraries were providing this service. This service can be dreamed to be a kind of current awareness service but not with current development in the field or discipline, This service would be required by R & D manager, researchers at all levels and the general category of user

### **Non-book materials service**

Non-book materials service is available in 34 % non-accredited college libraries and 51% accredited college libraries. C D Rom Database search service is available in 21 % non-accredited and only in 13% accredited college libraries. Network service rendered in 17% non accredited, and only in 6 % accredited college libraries.

### **Display and Exhibitions service**

It can be observed from the table 5.45 that of the surveyed total libraries 61% college libraries were providing this service category-wise analysis shows that 55% non accredited and 65% accredited college libraries were providing this service. by displaying current issues of journals, books and other reading material in the library, user can be well aware about the current information of their subject of interest or research areas.

### **Reader's assistance service**

It can be observed from the table 5.45 that of the surveyed total libraries 45% college libraries were providing reader's assistance service category-wise analysis shows that 40% non accredited and 48% accredited college libraries were providing this service

### **User education service**

User education service is provided in 34 % total college libraries category-wise analysis shows that 28% non-accredited and 38% accredited college libraries were providing this service

### **Selective Dissemination of Information (SDI)**

The SDI is a type of current awareness service, the objective of which is to keep users of the system informed of new developments in their respective areas of interest without overburdening them with non-relevant and unwanted documents. It is seen from collected data that of the surveyed total college libraries 25% provide SDI service.



### **Internet and e-mail Service**

The learning environment through Internet leads man towards the ultimate goal of wisdom. The Internet is becoming integral part of every day life as a technology tool for improvement of library services. It is increasing the visibility of librarian and information about a great revolution in the field of information technology.

E-mail is cost effective and reliable mode of communication .It is the answer to the user's growing demands for information, which will not be available in the library.

It can be observed from the collected data that of the total college libraries surveyed only 34% libraries provided internet service, of that of non accredited 30% and accredited 37% college libraries were providing Internet and e-mail service

Microfilms microfiche readers services are not provide by 62 % college libraries and 35 % respondent are not providing the information.

### **Inter library Loan Services**

Acquisition of books on inter library loan being uneconomic and cumbersome, costly and being difficult etc. One has to go for inter library loan, quite some time. But still it had come to study in the library world and is a necessary future of modern library activities. It include borrowing and lending books between libraries, providing photocopies of articles, books etc, and permitting faculty and students from one college to use the library of other. Present day modern technology is being employed and now libraries prefer to loan, reprographic documents instead of original ones, it is being realized more and more that library co-operation through interlibrary loan has become an economically feasible way to improve traditional library service a pattern which emphasizes the importance of improved access to growing number of library materials.

We are in the era of Information explosion hence no library can acquire all books and periodicals that are published even in single discipline thus single library can not meet the total requirement of users. So inter library lone (ILL) service is important to every college library.

The data about this facility indicate that majority of non accredited college libraries do not provide inter library loan service, Where as 68.25% accredited college libraries give the inter library service.

### **Library services for outsider**

#### **Membership to outsiders**

The respondents were asked to mention about whether there is any provision to give membership to outsider readers. In 70 college libraries (64.64%) there is no provision for such a membership. However, only 36 college libraries (32.73%) are providing membership to outsider readers. In such cases 2 to 4 books are issued to outsider readers in 10 college libraries (27.78%) and one book is issued in 8 college libraries (22.22%). 8.33% college libraries issue books simultaneously for a period of one week and more than one week to outsider readers.

#### **Library facilities for outsider**

Whether outsider readers are treated at par with regular readers or not was a question asked. More specifically the question was about which library facilities are provided to outsider readers? The feedback is presented in following table.

### Library facilities for outsider

Sr. No.	Library facilities	Non accredited Colleges	%	Accredited Colleges	%	Total Number of Colleges	%
1	Reading in library Premise	29	61.70%	46	73.02%	75	68.18%
2	Xerox	15	31.91%	28	44.44%	43	39.09%
3	Internet	2	4.26%	5	7.94%	7	6.36%
4	CD- ROM Database searching	1	2.13%	3	4.76%	4	3.64%

Most of the college libraries (i.e. 68.18%) provide reading room facility to outsider readers. 44.44% accredited college libraries and 31.91% non-accredited college libraries provide Xerox / Photocopying facilities to the outsider readers. Only 6.36% of the total college libraries provide Internet, 3.64% college libraries provide CD ROM database searching facility to them.

### LIBRARY COMPUTERIZATION AND NETWORKING

The impact of new technologies is seen in almost every human activity. The size and rate of growth and change in the pattern of collection, storage and transmission of information are some of the major limitations in any library the basic concept in the use of new technology is to free the library staff from the routine jobs connected with library operations in acquisition, cataloguing, circulation, serial controls etc which can be entrusted to computer.

The respondents were asked to mention about their library computerization. Answers were received from only 44 (40%) total college libraries i.e. 19 (40%) from non-accredited, 25 (40%) from accredited college libraries. many college libraries i.e. 59 (54%) have not gone for computerization. 44 college libraries are computerized. Out of this 32(73%) college libraries have partial computerization and only 5(11%) college libraries are fully computerized.

### FINDINGS & SUGGESTION

- + Circulation service, clipping service, bibliographic service, Information display service, reference service, photocopying service, user orientation, resource sharing / Inter library loan, Internet service are the backbone of library service. It is observed from analyzed data that Internet, CAS, SDI photocopying service, user orientation, resource sharing etc are not attempted in majority of the college libraries
- + A network of all affiliated college libraries should be established with mutual agreement between college and university library. University library should be the focal point in this regard.
- + Automation and computerization has to be done on a priority basis as a part of improving cooperation and coordination within the library and between libraries

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